



Harnessing AI for Injury Prevention

Smarter safety: from clipboards to computer vision

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About Me



Jenny Zhao, CPE

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Jenny is a Certified Professional Ergonomist (CPE) with over 7 years of working experience in office, industrial, laboratory, and beyond.

She holds a Bachelor of Science in Human Factors and Ergonomics from Cornell University. She has operated out of NYC, LA, and Singapore and now is based in New York.



Elephant in the room: AI

Which one best describes you?

**Don't know much
at all about AI**

**Somewhat
familiar**

**Experienced,
or currently
using**



Elephant in the room: AI

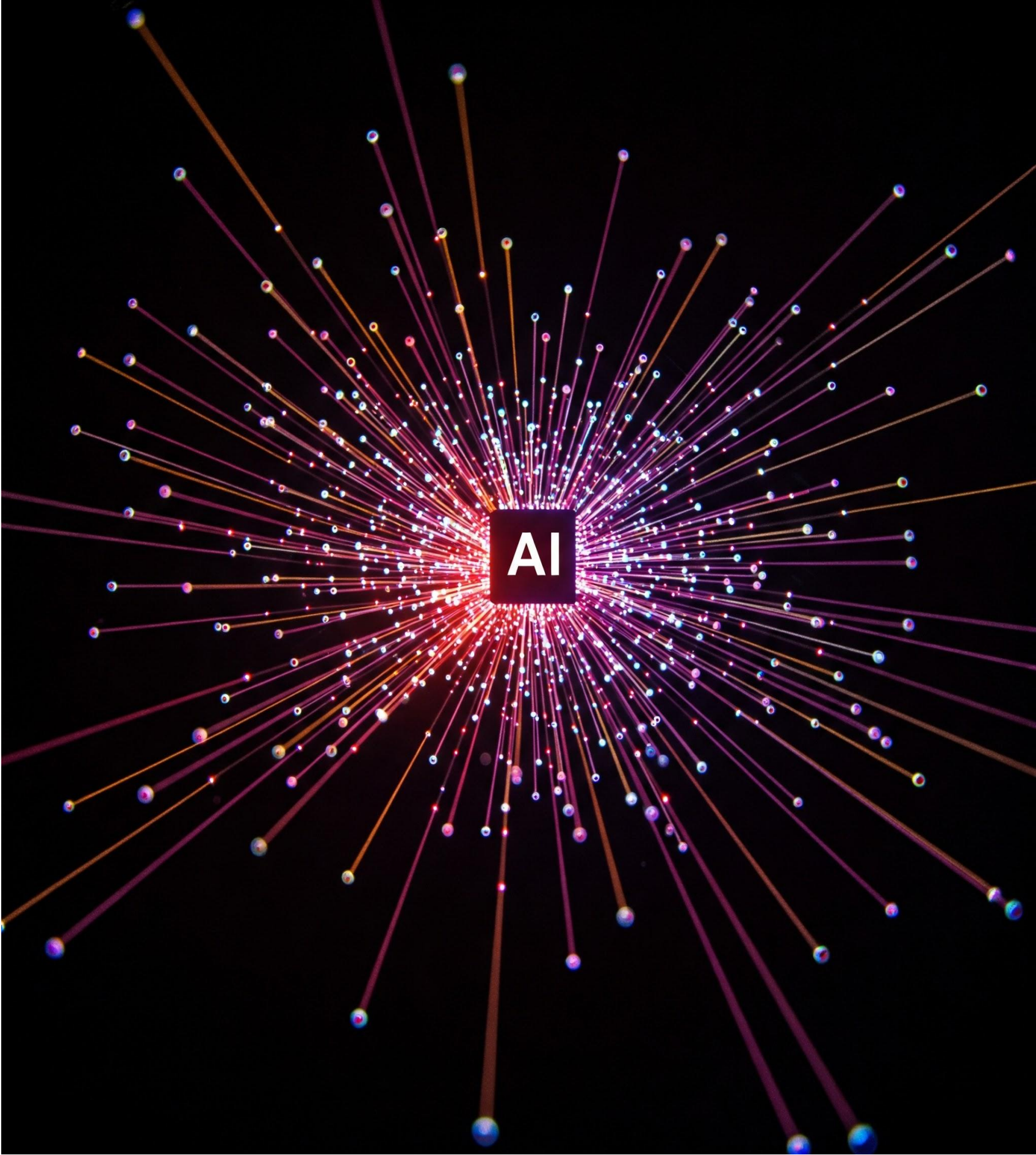
How do you feel about it?

**Really excited
about it**

Neutral

**The Robot
Overlords are
going to
overtake
humanity!**

Wait a minute... What is AI?





A brief history and milestones

1956 – The Birth of AI (Literally)

👉 The term “Artificial Intelligence” is coined at a summer research workshop at Dartmouth College.

1997 – AI Beats the World Chess Champion

👉 IBM’s Deep Blue defeats Garry Kasparov in chess.

2011 – Watson Wins on Jeopardy!

👉 IBM’s Watson beats Jeopardy! champs using natural language processing.

2012 – The Deep Learning Breakthrough

👉 A computer learns to recognize cats on YouTube.

2016 – AlphaGo Beats the Best at Go

👉 AI from Google DeepMind beats the world champ at a game that’s way more complex than chess.

2020s – AI Enters the Workplace

👉 AI starts being used in everything from self-driving cars to injury prevention tools on factory floors.
(It’s no longer “someday” — it’s here.)

The image shows a vast, dense collection of US dollar bills, primarily \$100 bills, which are stacked and tied together with white rubber bands. The stacks are piled haphazardly, creating a textured, three-dimensional effect. The green and black colors of the currency are prominent throughout the frame. In the center of this sea of cash, the text "The \$17 Billion Problem" is written in a clean, white, sans-serif font.

The \$17 Billion Problem



The \$17B problem we can't ignore

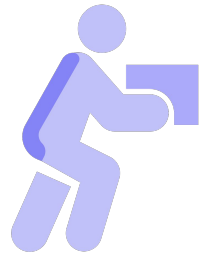
\$17 billion in MSD costs annually, \$13 billion of which is overexertion injuries.

**MSDs = 40%
all non-fatal
workplace
injuries**

**Productivity,
absenteeism,
lower morale,
increased
turnover,
reputational
damage**

The Problem with Traditional Ergonomics

**Manual, time-consuming, reactive
Plus shortage of resources**



Fewer Assessments

Tedious nature of traditional approaches leads to fewer assessments being conducted



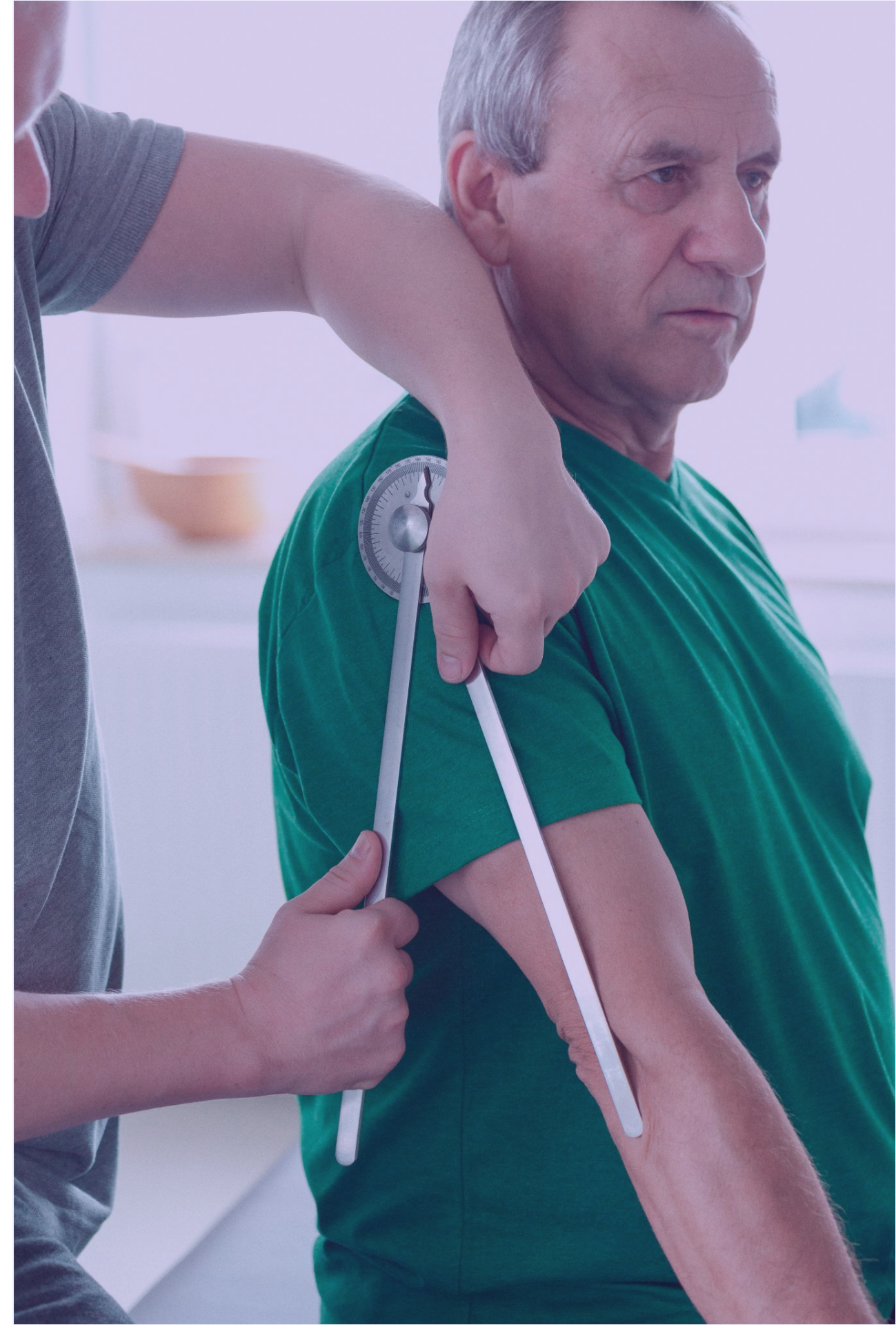
More Injuries

Less time to complete assessments or implement changes leads to increased number of injuries



Negative Impact

Injuries reduce productivity while increasing workers' comp payouts, absenteeism and turnover



REBA Employee Assessment Worksheet



A. Neck, Trunk and Leg Analysis

Step 1: Locate Neck Position

Neck Score

Step 1a: Adjust...

If neck is twisted : +1

If neck is side bending : +1

Step 2: Locate Trunk Position

Trunk Score

Step 2a: Adjust...

If trunk is twisted : +1

If trunk is side bending : +1

Step 3: Legs

Leg Score

Step 4: Look-up Posture Score in Table A

Using values from steps 1-3 above, locate score in **Table A**

Posture Score A

Step 5: Add Force/Load Score

If load < 11 lbs : +0

If load 11 to 22 lbs : +1

If load > 22 lbs: +2

Adjust: If shock or rapid build up of force: +1

Force/Load Score

Step 6: Score A, Find Row in Table C

Add values from steps 4 & 5 to obtain Score A.

Find Row in Table C.

Score A

SCORES

Table A

Neck

1

2

3

Legs

1

2

3

4

1

2

3

4

1

2

3

4

Trunk Posture Score

1

2

3

4

5

1

2

3

4

5

1

2

3

4

1

2

3

4

Table B

Lower Arm

1

2

Wrist

1

2

3

1

2

3

Upper Arm Score

1

2

3

4

5

6

1

2

3

4

5

6

1

2

3

4

5

6

Score A

Table C

Score B

1

2

3

4

5

6

7

8

9

10

11

12

1

2

3

4

5

6

7

8

9

10

11

12

Table C Score

+

Activity Score

=

REBA Score

REBA Scoring

1

2 or 3

4 to 7

8 to 10

11 +

negligible risk

low risk, change may be needed

medium risk, further investigation, change soon

high risk, investigate and implement change

very high risk, implement change

B. Arm and Wrist Analysis

Step 7: Locate Upper Arm Position

Upper Arm Score

Step 7a: Adjust...

If shoulder is raised: +1

If upper arm is abducted: +1

If arm is supported or person is leaning: -1

Step 8: Locate Lower Arm Position

Lower Arm Score

Step 9: Locate Wrist Position

Wrist Score

Step 9a: Adjust...

If wrist is bent from midline or twisted : +1

Step 10: Look-up Posture Score in Table B

Using values from steps 7-9 above, locate score in Table B

Posture Score B

Step 11: Add Coupling Score

Well fitting Handle and mid range power grip	good, +0
Acceptable but not ideal hand hold or coupling acceptable with another body part	fair, +1
Hand hold not acceptable but possible	poor, +2
No handles, awkward, unsafe with any body part	Unacceptable: +3

Coupling Score

Step 12: Score B, Find Column in Table C

Add values from steps 10 & 11 to obtain Score B.

Find column in **Table C** and match with Score A in row from step 6 to obtain Table C Score.

Score B

Step 13: Activity Score

+1

1 or more body parts are held for longer than 1 minute (static)

+1

Repeated small range actions (more than 4x per minute)

+1


Action causes rapid large range changes in postures or unstable base

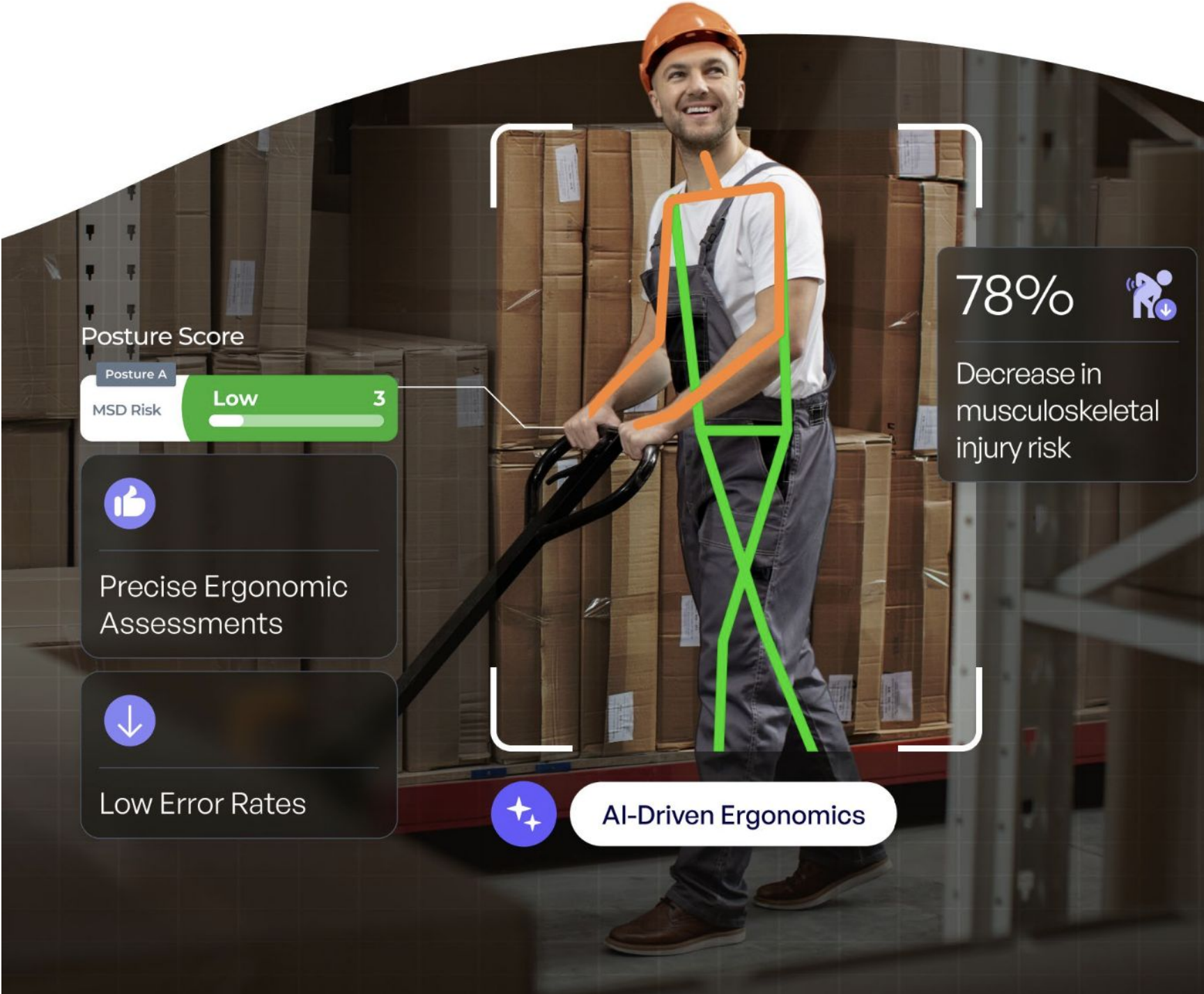




How AI can help

Real time, scalable, cost-efficient
Go from: REACTIVE to PROACTIVE
Democratizing ergonomics

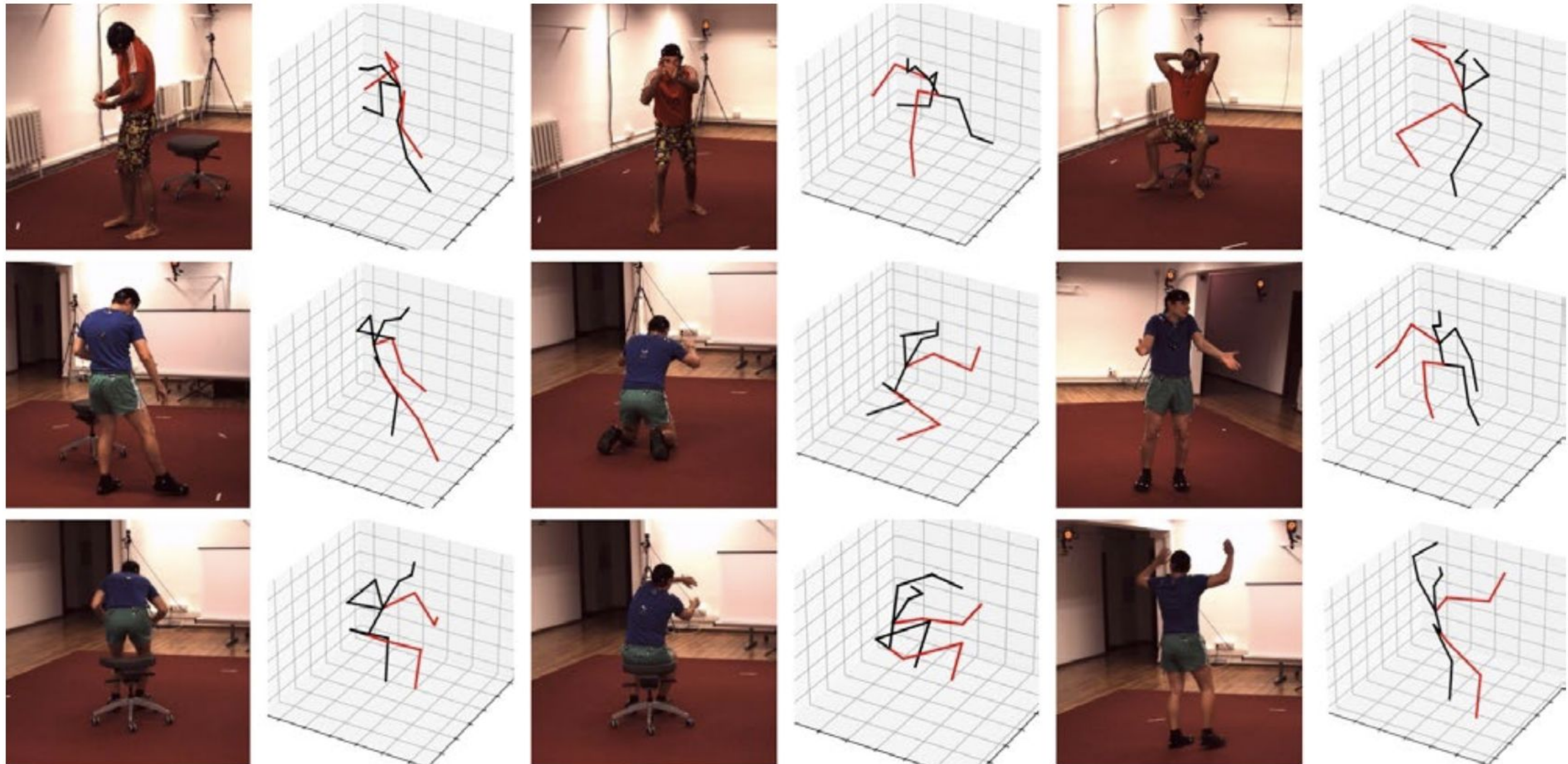
Ergonomics 	
TRADITIONAL	AI-DRIVEN
Reactive approach	Proactive approach
Time-consuming monitoring	Real-time monitoring



Democratization of ergonomics

A group of five industrial workers are gathered in a large factory setting, focused on reviewing documents. From left to right: a woman in a light blue shirt and yellow hard hat; a man in an orange safety vest and yellow hard hat; a man in a blue work jacket and yellow hard hat holding a clipboard; another man in an orange safety vest and yellow hard hat; and a man in a grey shirt, white hard hat, and high-visibility yellow safety vest. The background shows complex industrial machinery, overhead yellow cranes, and various storage bins, creating a professional and technical atmosphere.

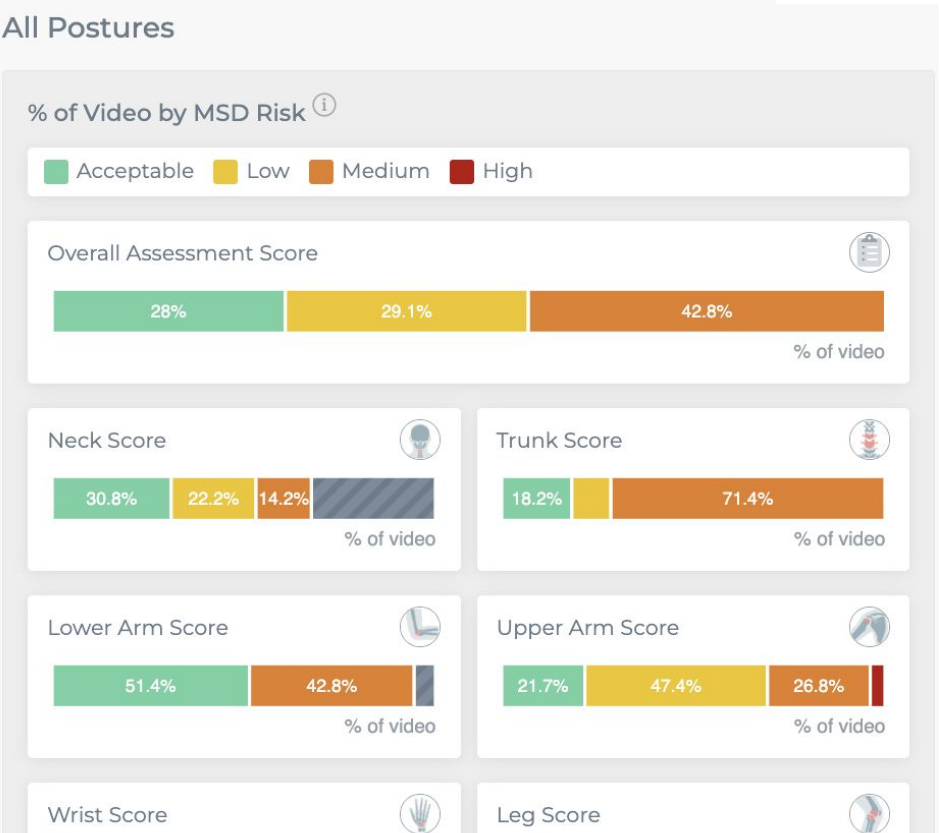
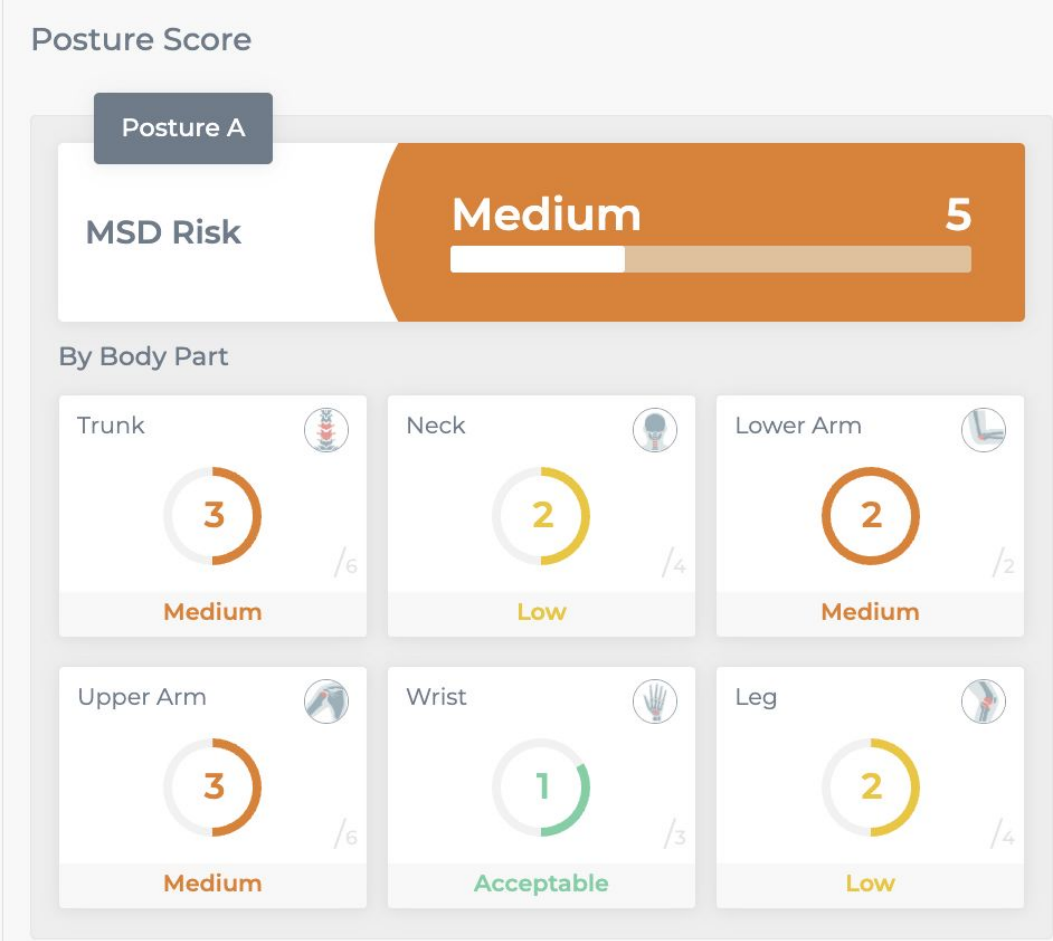
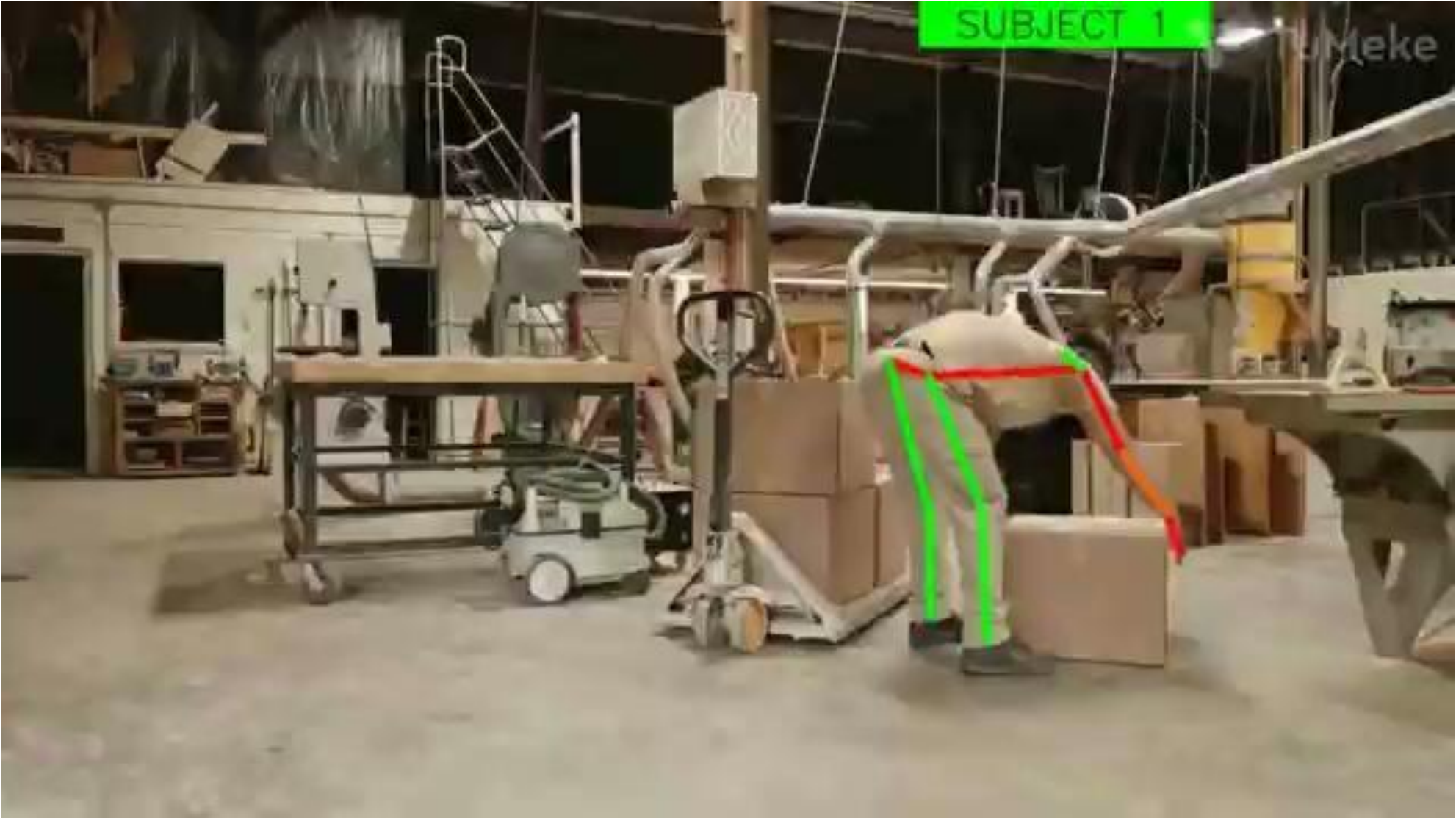
Computer Vision Explained





How it works

Capture > Analyze > Recommend









How it works

Capture > Analyze > Recommend



Consider Fixing

1	Issue: Trunk bent forward too much	Fixes
	Trunk Angle 20° - 60° forward	<div>Benefits of fixing</div> <div>Lower overall risk to Low from Medium</div> <div>40% reduction in overall risk score</div>
2	Issue: Neck bent	Fixes
	Neck Angle 20°+ forward/backward	<div>Benefits of fixing</div> <div>20% reduction in overall risk score</div>
3	Issue: Upper arm bent forward	Fixes
	Upper Arm Angle 45° - 90° in front	<div>Benefits of fixing</div> <div>20% reduction in overall risk score</div>
4	Issue: Lower arm not in neutral 90° position	Fixes
	Lower Arm Angle 0° - 60° OR 100°+	<div>Benefits of fixing</div> <div>20% reduction in overall risk score</div>





How it works

Capture > Analyze > Recommend

Automatically
generated
recommendations
with AI

Assessment Notes

✎ Get AI Recommendations

B *I* U ~~S~~

****Summary:****
The task involves moving a loaded pallet jack, with the worker exhibiting several ergonomic risk factors. The neck, upper arms, trunk, and lower arms are not in optimal positions, leading to a medium risk level on the REBA scale.

****In this video****, a worker is using a pallet jack to move boxes in a workshop, with noticeable bending at the neck, upper arms, and trunk.

****Recommendations:****

****Immediate:****

- **Adjust Handle Height:****
Ensure the pallet jack handle is adjusted to a height that allows the worker to maintain a

Cancel

Save

Assessments We Automate



REBA

Rapid Entire Body Assessment

Evaluates static and dynamic whole-body activities like lifting, bending, reaching, and pushing/pulling.



RULA

Rapid Upper Limb Assessment

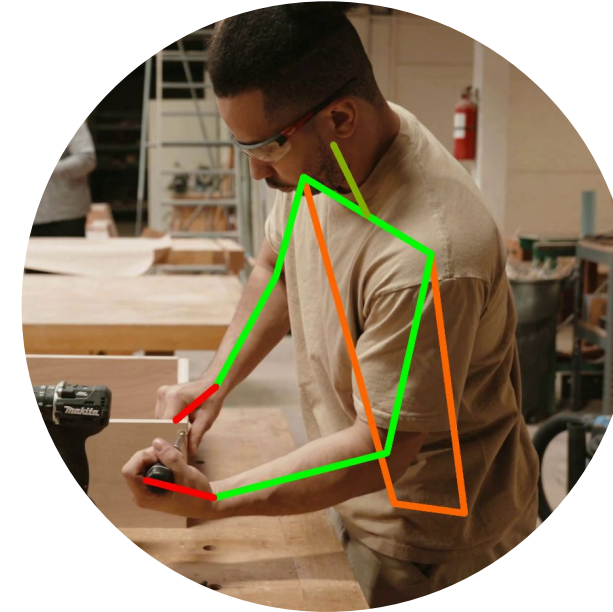
Assesses static or repetitive work involving upper limbs, whether sitting, standing, or in motion.



NIOSH

Revised NIOSH Lifting Equation

Focuses on safety of lifting/lowering tasks with stable loads to prevent overexertion.



RSI

Revised (Hand) Strain Index

Analyzes repetitive hand-intensive work such as gripping, twisting, and using hand tools.

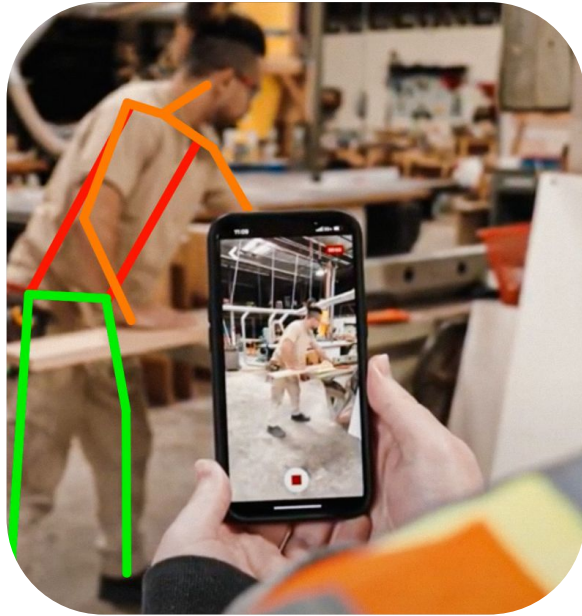


Snook Tables

Liberty Mutual Material Handling

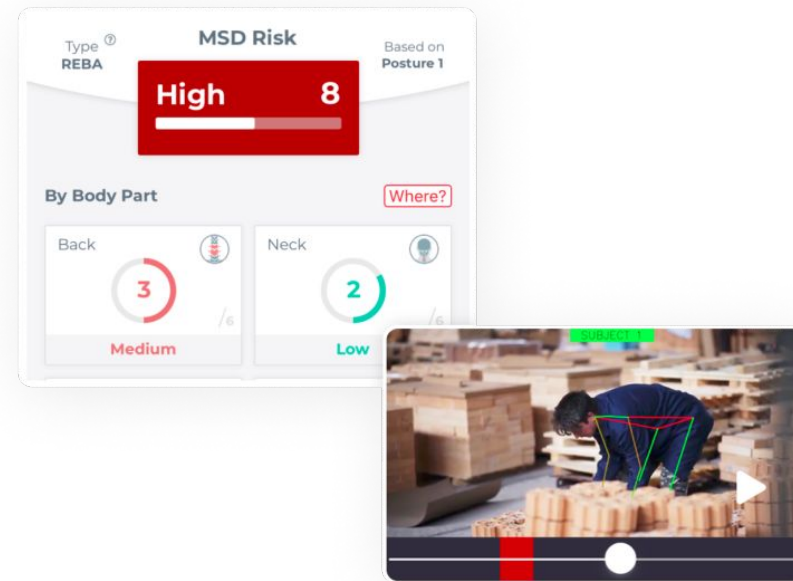
Evaluates manual handling tasks such as lifting/lowering, pushing/pulling, and carrying.

More efficient process



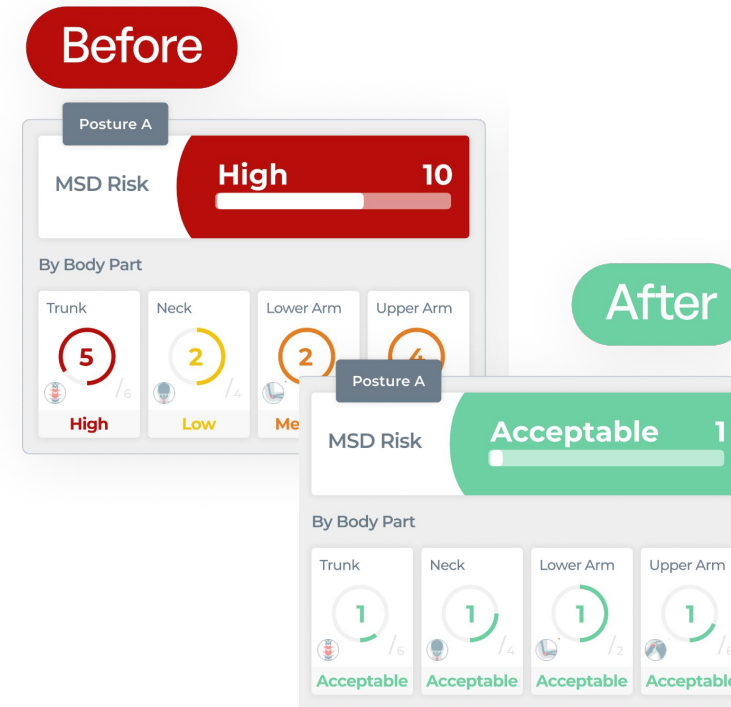
Collect Recordings

Record a job being performed on your phone or upload a pre-recorded video.



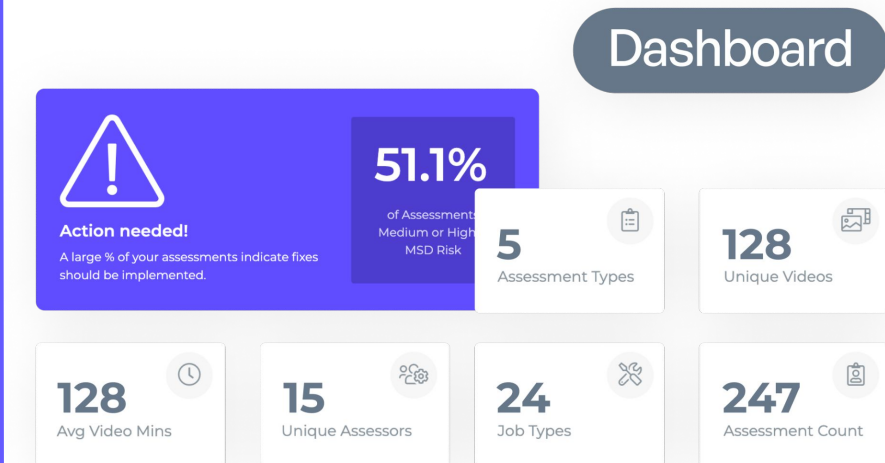
Understand Injury Risk

Get an instant risk summary highlighting the highest risks needing immediate attention.



Make Improvements

Implement solutions to reduce risks and compare before and afters to measure effectiveness.



Uncover Insights

Analyze risk data across jobs, sites, and more to identify trends and focus your efforts.

Case Study: Logistics Center Reduces Injuries



Client Background

World Wide Technology (WWT) is a logistics and tech integration provider with ~10,000 employees globally.

Challenge

- Frequent lifting of heavy items (50–100+ lbs) causing injuries.
- Awkward postures in lab work and equipment testing.
- Gaps in communication and implementation of ergonomic plans.
- Need for consistent, scalable training for employees.

Solution

WWT chose TuMeke to enable faster assessments, real-time feedback, and scalable ergonomic improvements across sites.

Results

- 83 hours saved for every 100 assessments.
- 42% decrease in ergonomic injuries in 8 months.
- 78% risk improvement using new equipment.
- Justified \$34,000 investment, with >5x ROI over three years.
- Improved safety culture and expanded TuMeke use across sites.

Before

NAIC3 L4 Single Lift 1RU from pallet to table



Posture Score

Posture A

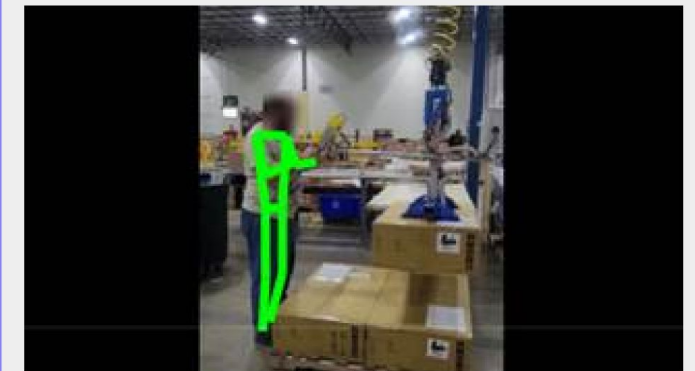
MSD Risk

High

9

After

NAIC3 L4 Single Lift 1RU with lifting assistance



Posture Score

Posture A

MSD Risk

Low

2

WWT identified high risk heavy lifting tasks and purchased lifting equipment to help workers, **resulting in a 78% reduction in injury risk.**

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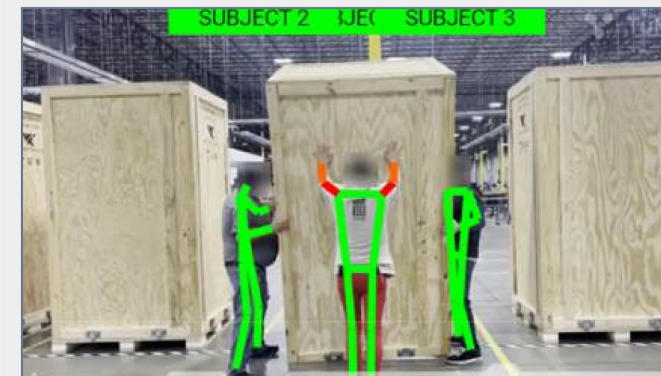
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Before

IBMOR Crating



Posture Score

Posture A

MSD Risk

High

9

After

IBMOR Crating (rollers)



Posture Score

Posture A

MSD Risk

Medium

4

WWT identified high risk in a multi-worker task moving heavy crates redesigned the task with new equipment, **resulting in a 55% reduction in injury risk.**

Case Study: Auto Manufacturer Reduces Injuries

HITACHI Astemo

Client Background

Hitachi Astemo manufactures engine management and vehicle control systems with ~90,000 employees globally.

Challenge

- High risk of MSD injuries related to upper limbs, back, and lifting.
- Needed to implement proactive ergonomic culture to improve employee safety, job satisfaction, and tenure.
- Sought a solution to assess and prevent MSD risks and develop safety improvements.

Solution

TuMeke provided easy-to-understand data for risk assessments and guided ergonomic improvements across multiple workstations, moving Hitachi from a reactive to proactive strategy.

Results

- 57% risk reduction in packing process by raising work surfaces.
- 50% risk reduction in a metal tube retrieval process by optimizing object stacking.
- Significant improvements in employee satisfaction and well-being.

Before



Posture A

MSD Risk

Medium

6

After



Posture A

MSD Risk

Low

3

50% reduction in injury risk

Latham Pools Reduces Injuries By 91% and Saved Significant Workers' Comp Costs with TuMeke

By leveraging TuMeke's technology, Latham is proving that proactive ergonomic safety is not just possible—it's essential to running a successful, large-scale operation.

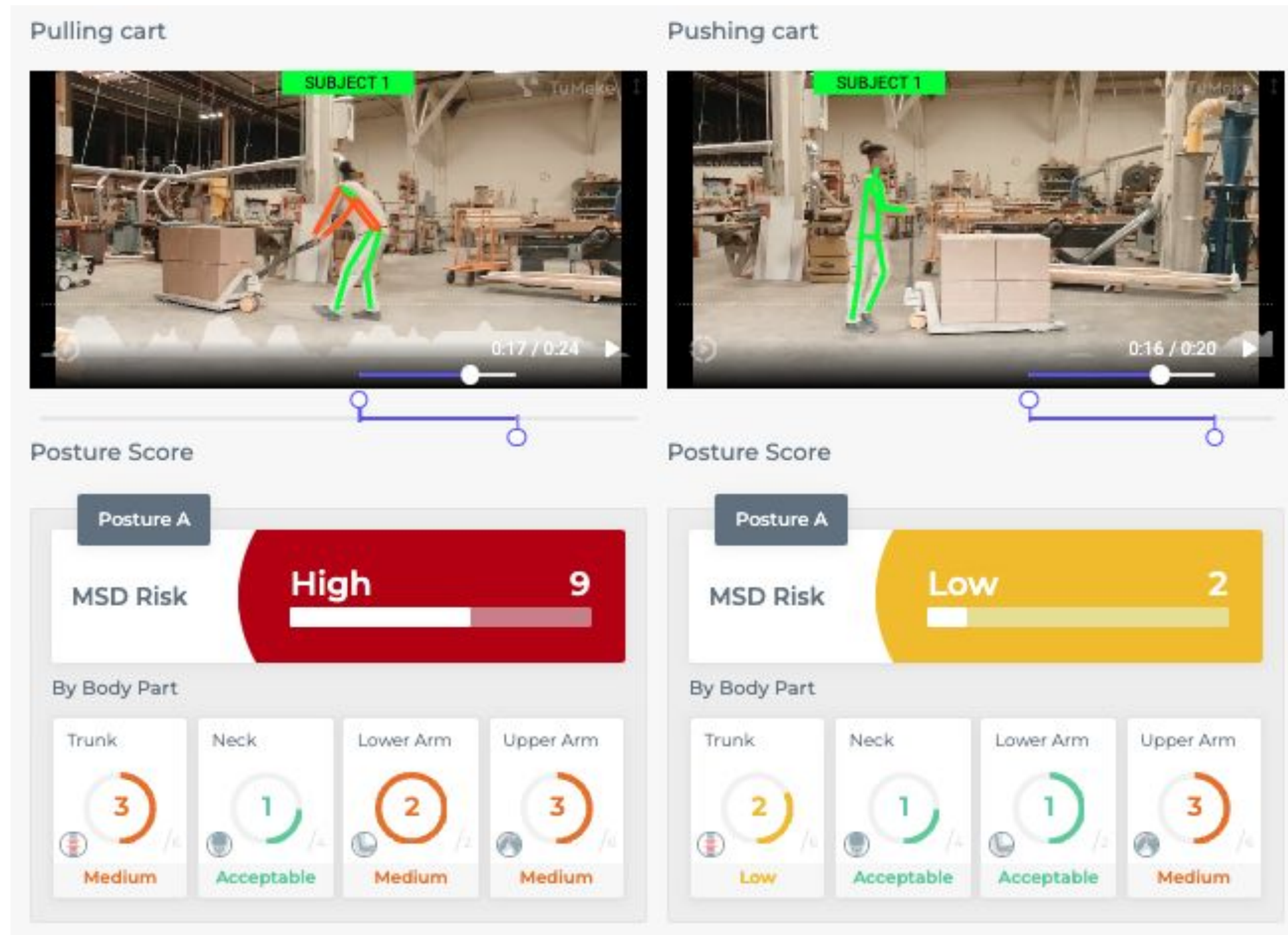


"TuMeke has changed the game for us. It's not just a tool for validation, it's a way to ensure our employees stay safe and healthy, which ultimately improves our bottom line."

Angelica Daniels
Regional EHS Manager

latham

Minimize Injuries with Effective Employee Training



Streamline Training Programs

Reduce training time by automating risk identification.

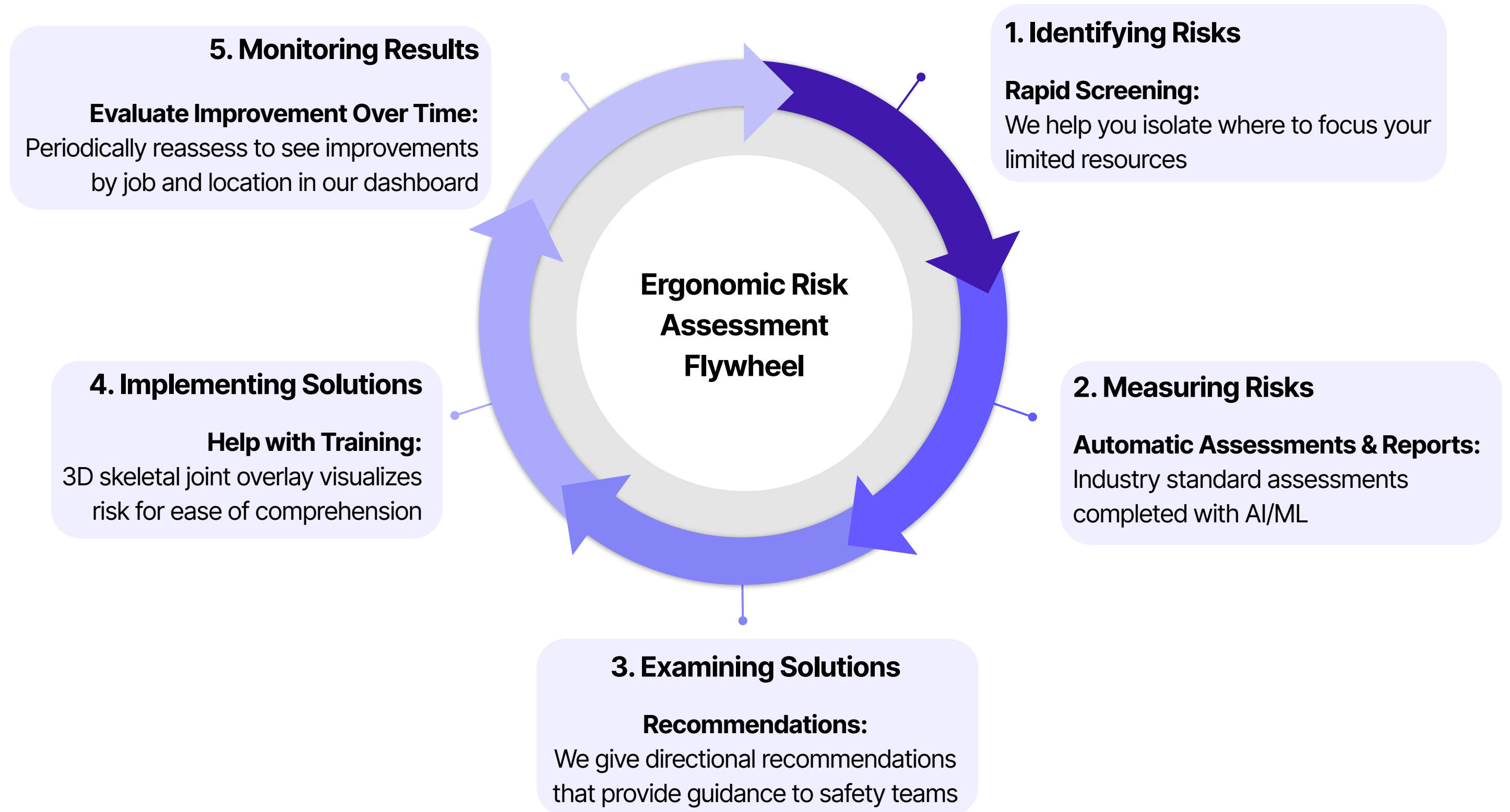
Measure Training Effectiveness

Understand and confirm the impact of training on risk.

Boost Employee Engagement

Increase participation with clear, actionable insights that employees can immediately apply.

How AI Integrates with Safety Programs





Pushbacks & Concerns

1. "Is this going to replace jobs?"
2. "We don't have time or resources to learn new tech."
3. "How do we know it's accurate?"
4. "What about privacy and surveillance?"
5. "Sounds expensive."



Strategies & Reframes

1. Job Replacement → Job *Enhancement*
2. Overwhelming Tech → Plug-and-Play Simplicity
3. Accuracy Doubts → Data-Driven Confidence
4. Privacy → Respect-First Design
5. Cost Worries → ROI in Weeks
"Injury prevention pays for itself fast — in fewer claims, better morale, and saved time. One company saved 4x the investment in year one."

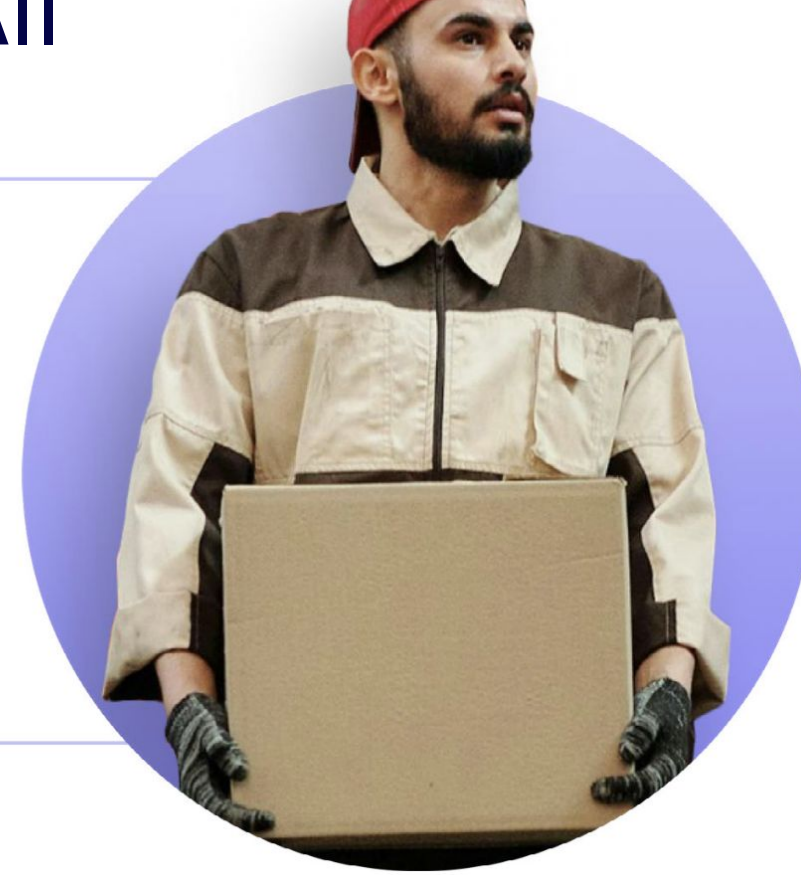




The Win-Win: Benefits for All

How AI Benefits Workers

1. Preventing Injuries Before They Happen
2. Increasing Comfort, Engagement, and Job Satisfaction
3. Supporting Long-Term Well-Being



TUMEKE.IO



How AI Benefits Employers

1. Reducing Healthcare and Workers' Compensation Costs
2. Boosting Productivity and Operational Efficiency
3. Reducing Absenteeism and Turnover Rates
4. Empowering Safety Teams with Data-Driven Insights



The future:

Predictive, proactive, and
powered by “the human in the loop”



Key takeaways

- . Injuries are expensive, and ergo is time-consuming
- . **AI isn't here to replace jobs, it's here to make life easier and safety/ergonomics more accessible**
- . People feeling better = business performing better



Questions?



Thank You

Ergonomics Simplified, Safety Amplified

Get a FREE TRIAL:

<https://www.tumeke.io/start-free-trial>

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