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Prepare for the Unexpected



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Agenda



- Impact of Workplace Violence
- Barriers to Preparation
- Layered Approach to Safety
- Back to Basics
- Best Practices
- Resources



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Impact of Workplace Violence



- Lost productivity
- Lower employee retention
- Decreased morale and job satisfaction
- Property damage
- Business interruption
- Lawsuit fees
- Loss of customers
- Damaged business reputation



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Barriers to Preparation

- Cost
- Inconvenience
- Aesthetics
- Belief



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Reaction-Based Preparation

- Fear
- Pressure
- Focusing solely on physical security
- Marketing
- Paralysis by analysis



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Threat-Based Preparation

- Assessments
- Layered
- Culture
- Operations
- Implementation



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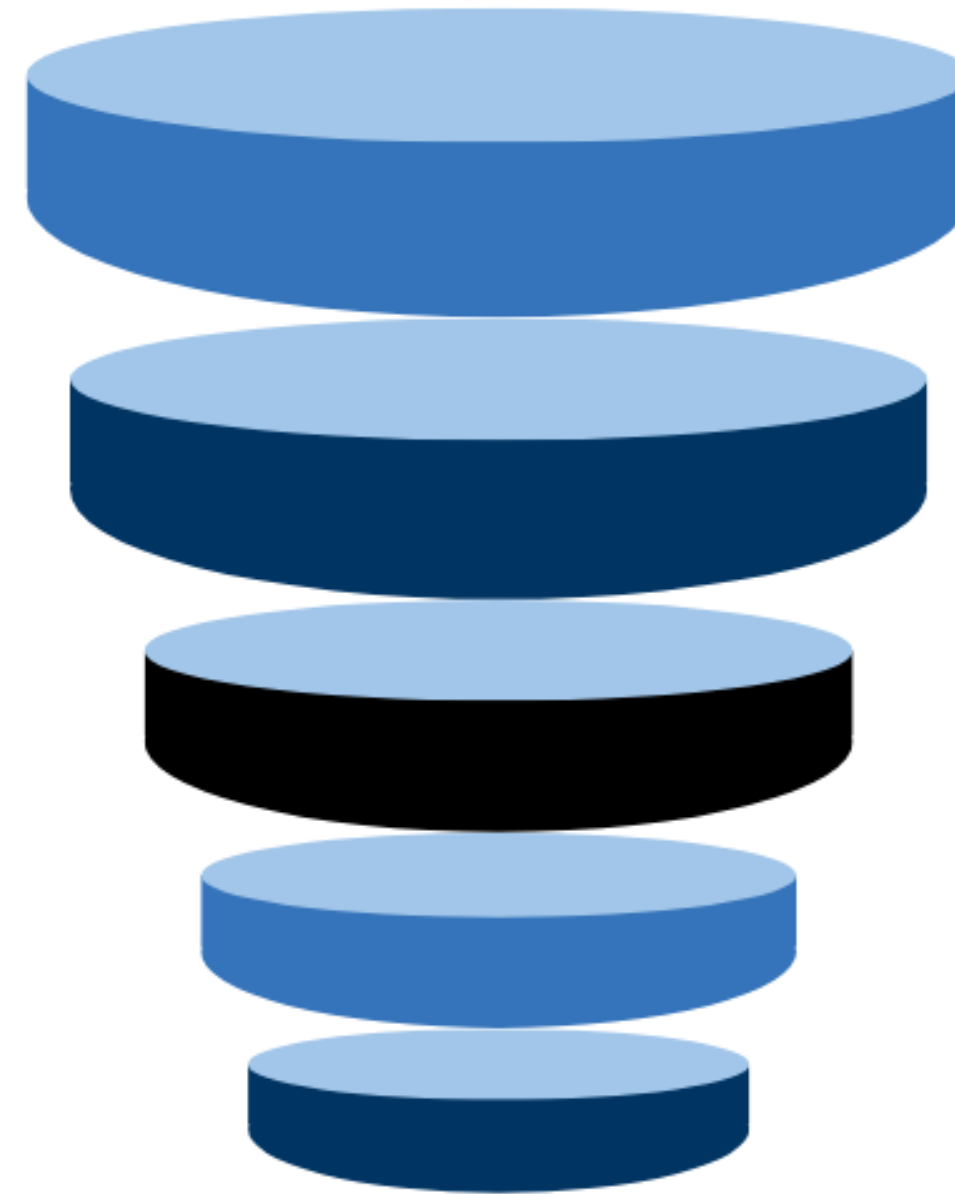


Pre-Incident Preparation

A Critical First Step



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PHYSICAL SECURITY



COMMUNICATION



POLICIES & PROCEDURES



EQUIPMENT & TECHNOLOGY



TRAINING



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Back to Basics

- Solid Policies
- Emergency Operations Planning
- Crisis Planning
- Processes
- Trainings



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Keys to Effective TRAINING PROGRAMS



Multi-Hazard

Trainings should include primary response protocols, physiology & decision making processes



All Staff Included

Include employees from every level and every location of your organization



Customized

Our trainings are customized to fit your unique needs and emergency operations plans



Regular

Training is perishable and should be executed on a regular basis

Staff Trainings

“In emergencies, human beings don’t rise to the occasion, they sink to the level of their training.” – Navy Seals



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Best Practices

- Assess, Plan, Equip, Train
- Threat Assessment
- Avoid Complacency/Panic
- Train & Refresh
- Police & Security are NOT the same



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Crisis Response

- Begins after life safety issues have been addressed
- When to communicate
- How to communicate
- Who to communicate
- Facility and operational impacts



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The background image shows a city skyline at dusk or dawn. A prominent blue truss bridge spans a river in the foreground. In the background, several tall buildings are visible, including a distinctive cylindrical skyscraper. The sky is filled with soft, colorful clouds. The entire scene is framed by large, dark blue geometric shapes that point towards the corners, with lighter blue areas visible at the very edges.

Thank You

Take Our Free Workplace Security Scorecard



Contact Us



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