

Safety Before First

Safety Culture in Action

James Hall
Director of Safety



Niles Industrial Coatings

Who Are We?

We are a 3rd generation nationwide asset restoration company and specialty contractor with 80 years of experience in asset restoration and preservation.

Our Mission:

Unlocking potential while protecting your most critical assets.

- Industrial Painting
- 10-40K Blasting
- Sandblasting
- Industrial Cleaning
- Lead Abatement
- Corrosion Control
- Roof Restoration
- Interior Protection
- Staging & Scaffolding
- Insulation

Locations



Scaffold Staging Access



IP
GM Marion



Roof Restoration
GM Charlotte



CTH
CARE. TRUST. HELP.

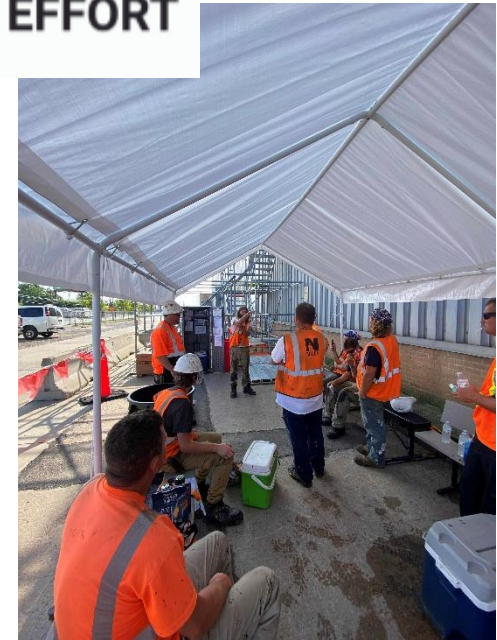
*TAKE THE TIME TO CARE, IN ORDER TO BUILD TRUST,
THEN YOU ARE ABLE TO HELP ONE ANOTHER.*

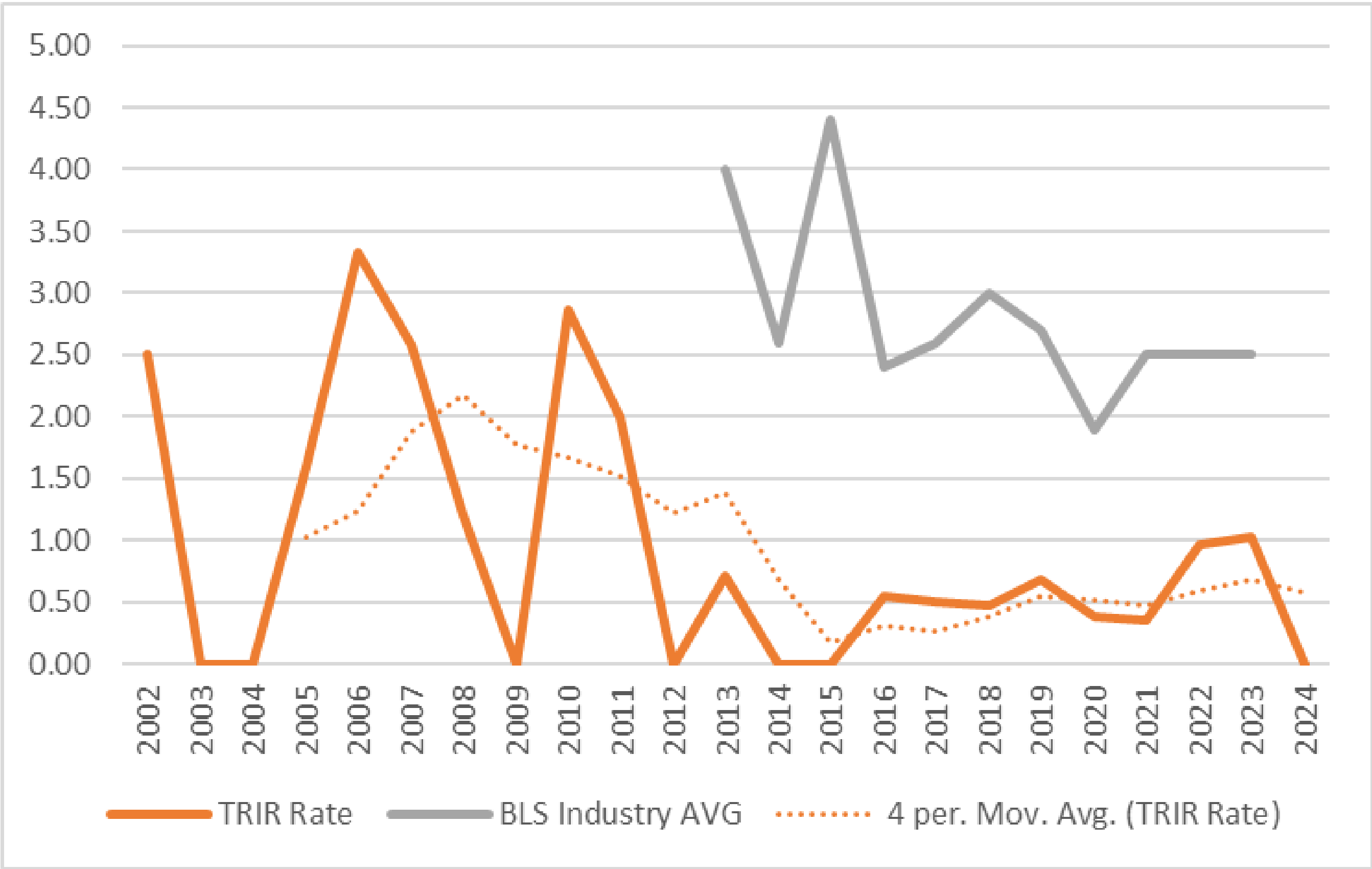


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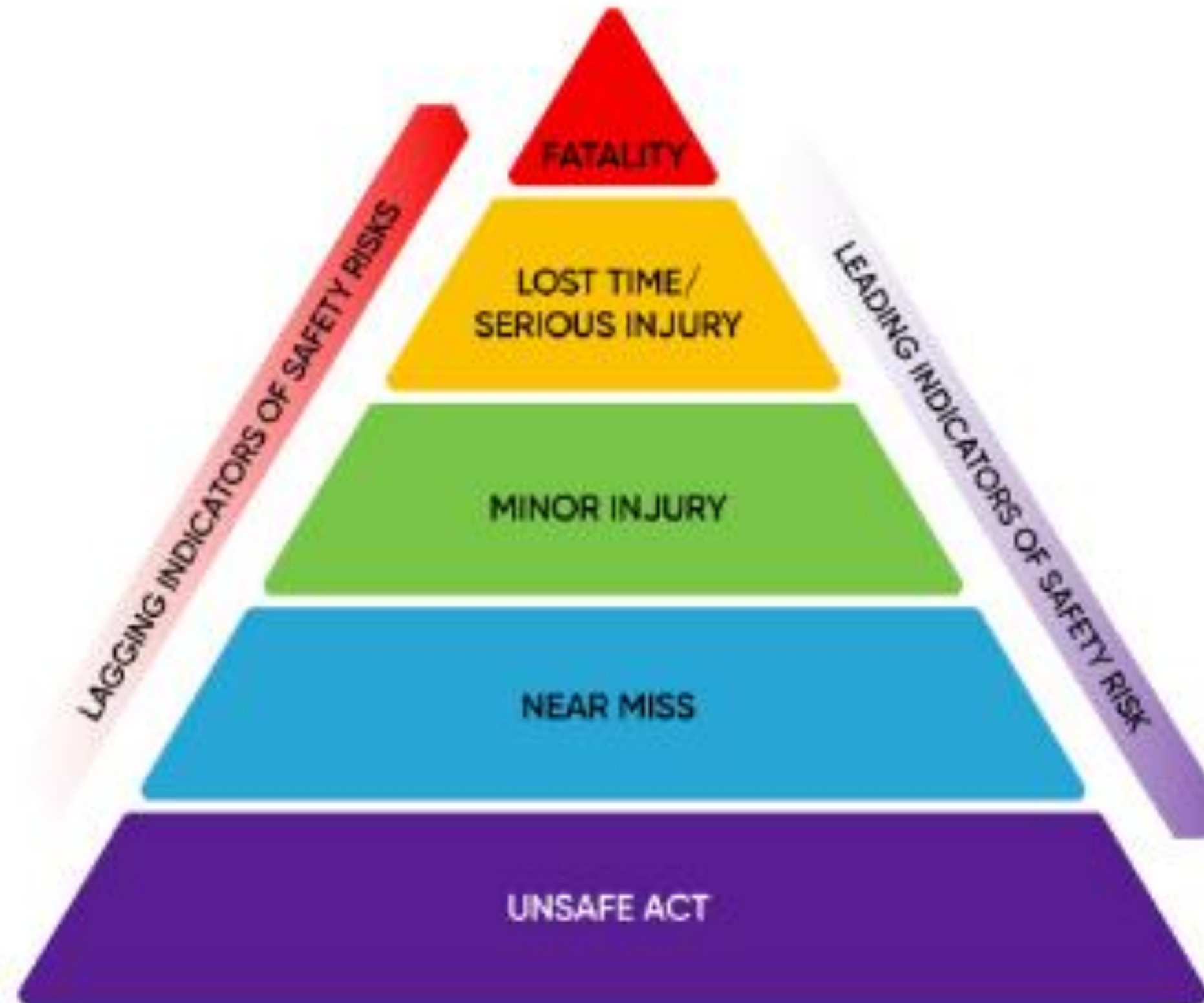
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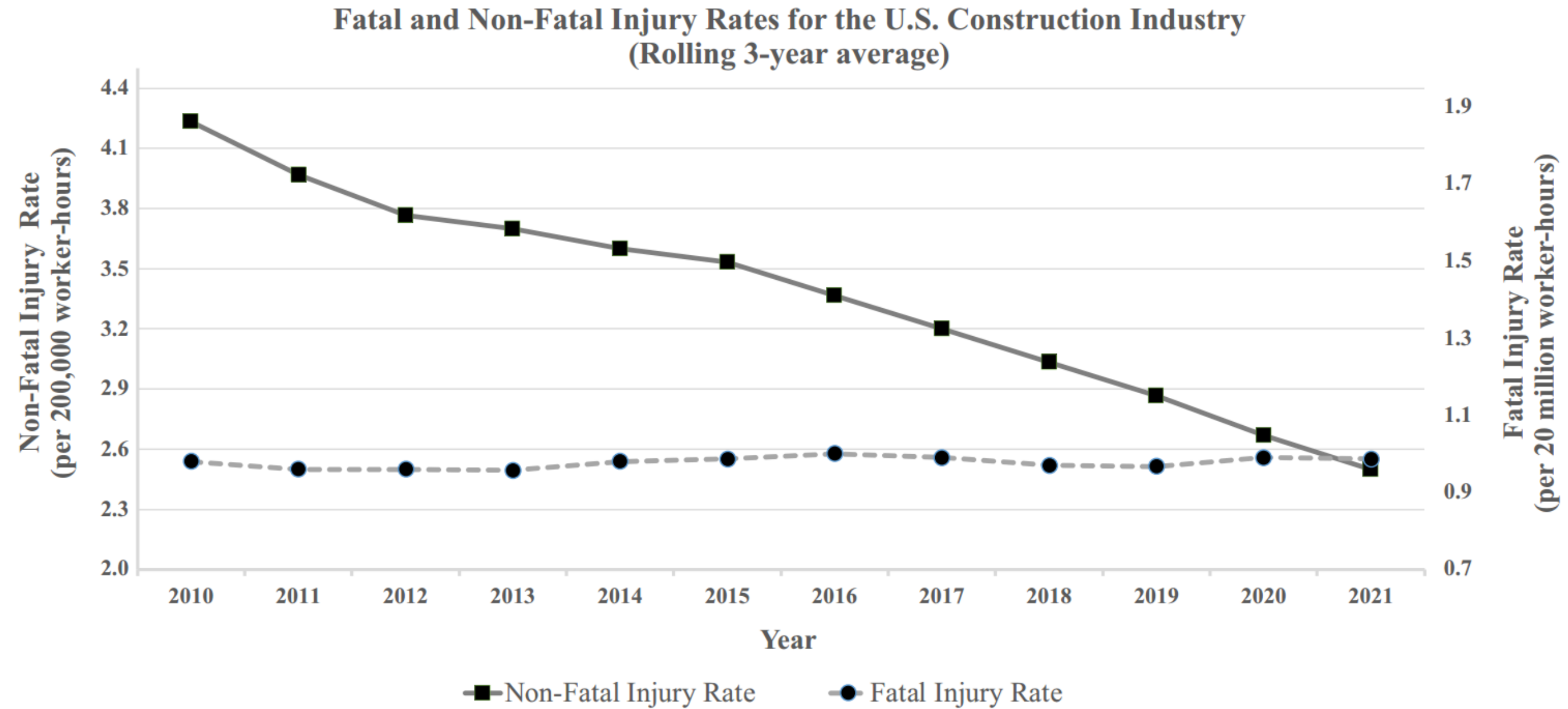






Heinrich's Triangle Theory



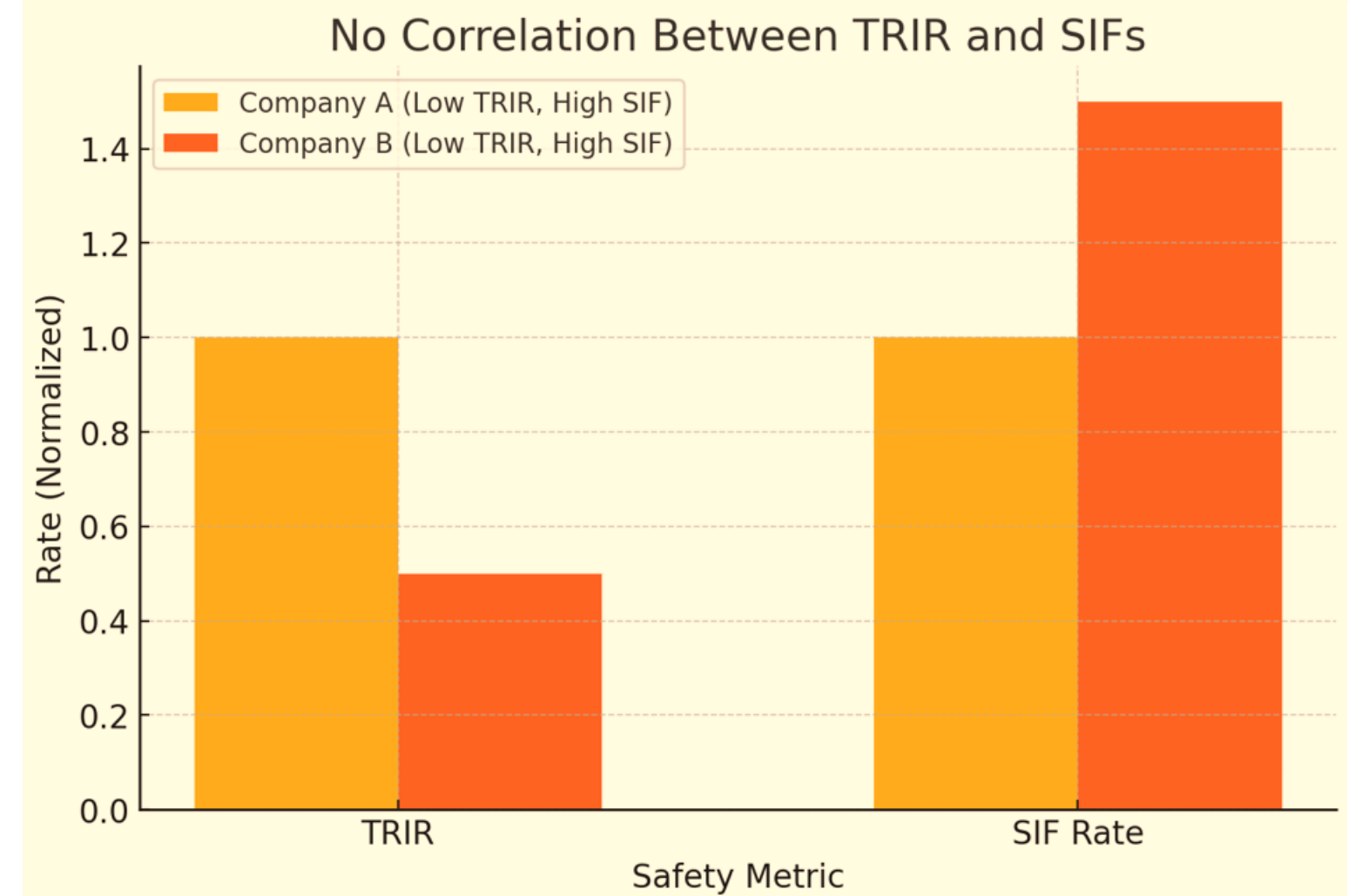
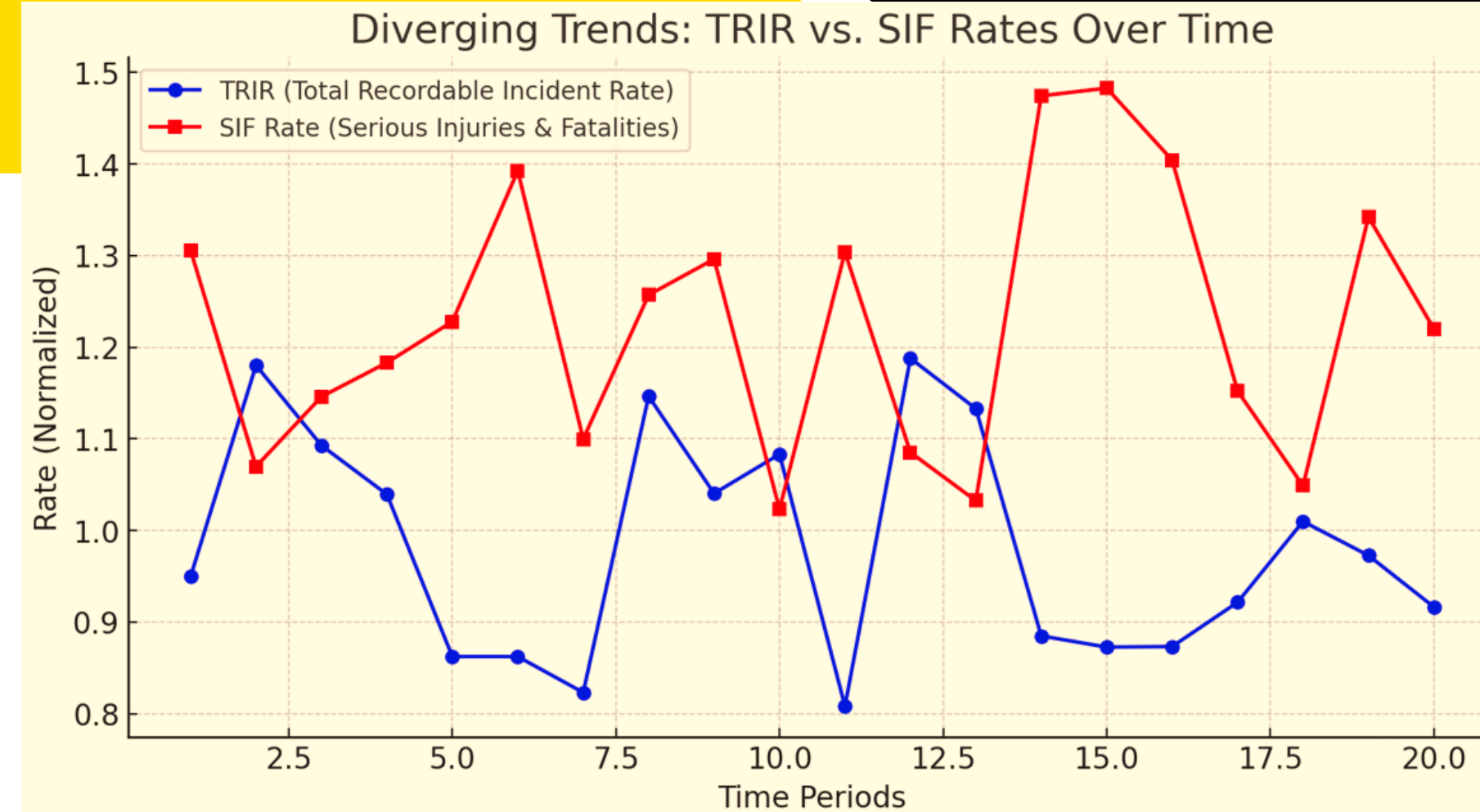
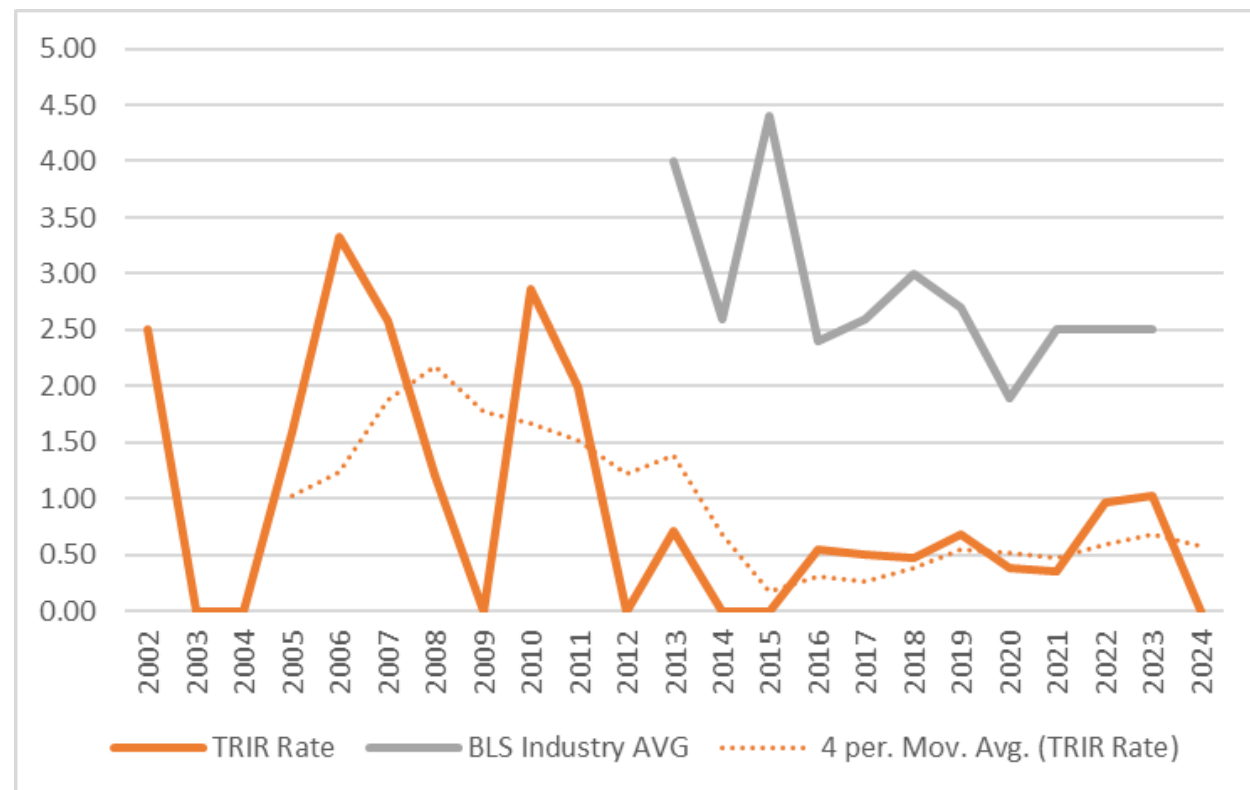


bayona-et-al-2024-the-things-that-hurt-people-are-not-the-same-as-the-things-that-kill-people



What does a low TRIR mean

1. No Statistical Correlation Between TRIR and SIF
2. TRIR is Almost Entirely Random and as such is Not a reliable performance Indicator
3. A low TRIR is not a good indicator of future safety performance



- How leaders respond to failure matters

“Your response will determine whether you learn—or just repeat the cycle.”



- **How leaders respond to failure matters**

- **Leaning is Key**

“Your response will determine whether you learn—or just repeat the cycle.”

“If you don't learn from failure, you're destined to repeat it.”

**HOW
SAFE
ARE
WE?**



- **How leaders respond to failure matters**

- **Leaning is Key**

- **Context Drives Behavior**

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“You can't fix people—you have to fix the system they work in.”



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“You can't fix people—you have to fix the system they work in.”

- **Blame fixes nothing (FBT – Fail Blame Train)**

“If we keep blaming people, we will never fix the system.”



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- **Blame fixes nothing (FBT – Fail Blame Train)**

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- **Mistakes are normal**

“People make mistakes. Even the best people, in the best organizations, in the best conditions.”



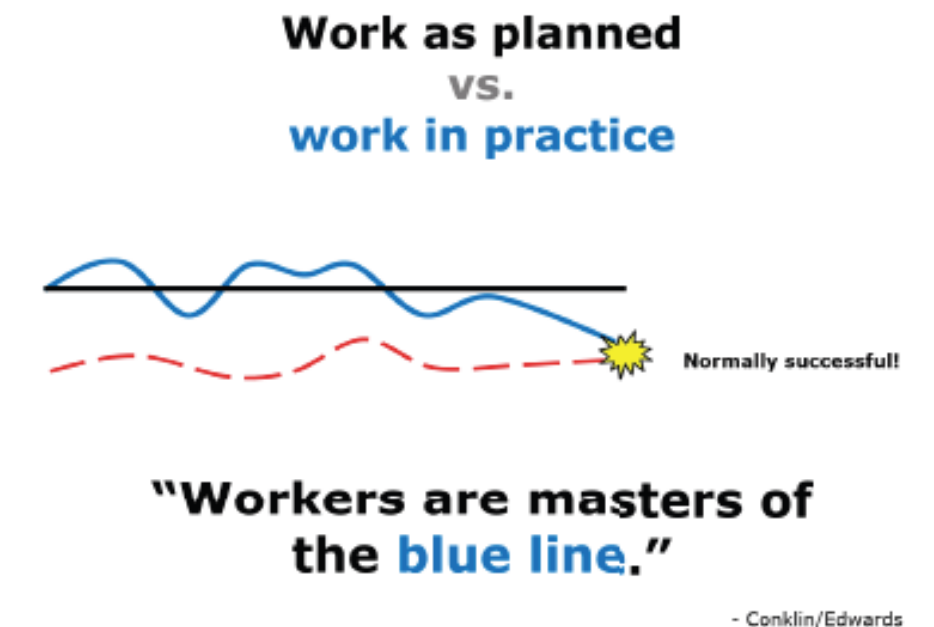
Two Key Factors Differentiate SIFs from Minor Injuries?



(1) Absent or Not Followed Work Plan

Work planning and execution failures were **highly prevalent** in SIFs.

A failure to properly assess and/or control high-energy hazards **led directly to fatalities.**

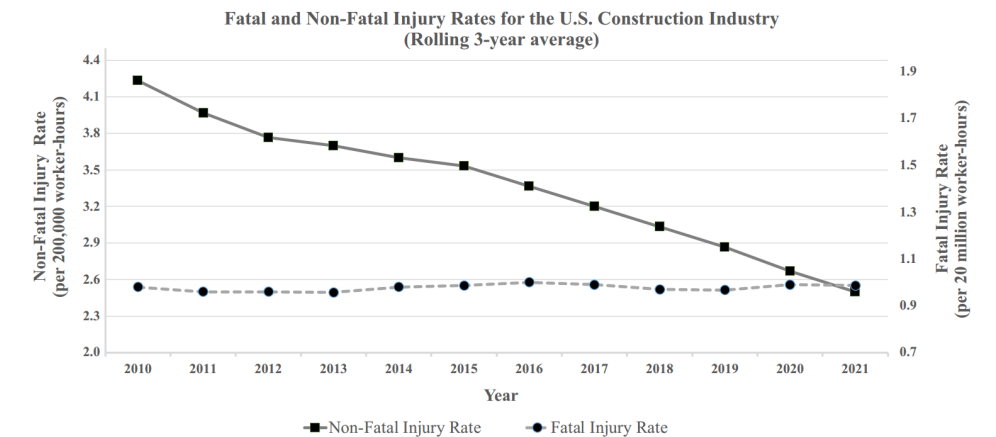


(2) Absent Direct Controls

In nearly every SIF incident, **direct controls were missing** or not functioning properly.

Direct controls are

- Physical barriers or fail-safes that keep workers separated from the hazard
- Or mitigate energy exposure when it is released
- And work when a mistake is made





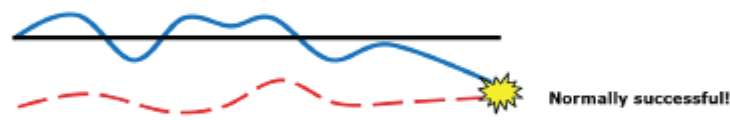


TriRex Fall Cart Setup & Inspect

NILES UNIVERSITY



Work as planned
vs.
work in practice



“Workers are masters of the blue line.”

- Conklin/Edwards



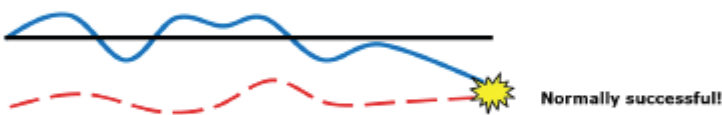


TriRex Fall Cart Setup & Inspect

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Start When Safe – Key Components



TriRex Fall Cart Setup & Inspect

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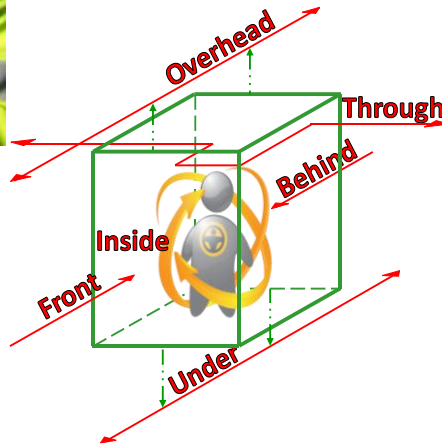


Work as planned
vs.
work in practice

Normally successful!

"Workers are masters of the blue line."

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PRODUCING A "CULTURE OF BETTER" THROUGH INNOVATION AND ACCOUNTABILITY



Start When Safe – Key Components

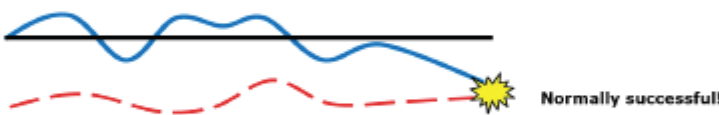


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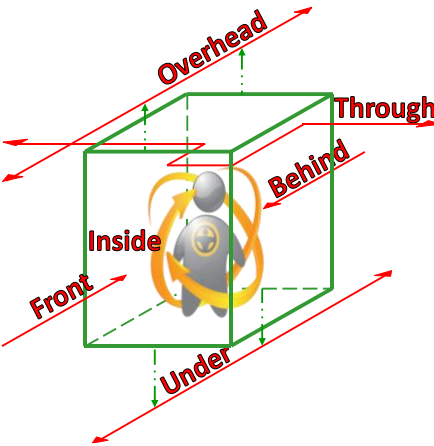


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What is it that can seriously hurt or kill me?

What are the direct controls in place to prevent this happening?

Are they sufficient & Are they working?



Direct Control



PRODUCING A "CULTURE OF BETTER" THROUGH INNOVATION AND ACCOUNTABILITY





Unprotected Edge or Leading Edge - 30 ft. Max.

**RANGE OF USE
SAFE WORK
ZONE**

45° 45° 4 ft. Min.

Prior to Positioning the Penetrator:
Verify that the surface is capable of supporting the Penetrator, ballast weights, cart, and all personnel using it.

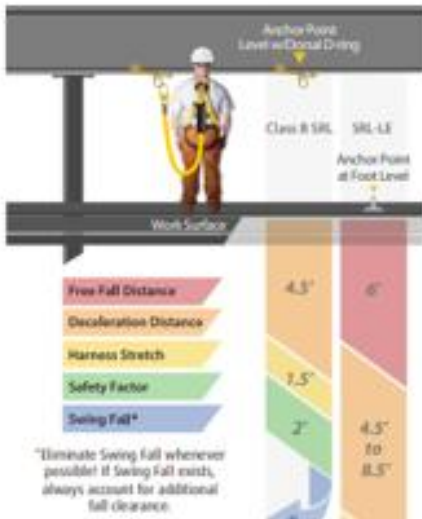
Reduce Penetration Depth to Penetration

Range of Use Chart

Distance to Leading Edge	Maximum Range of Use
4 ft.	8 ft.
5 ft.	10 ft.
6 ft.	12 ft.
7 ft.	14 ft.
8 ft.	16 ft.
9 ft.	18 ft.
10 ft.	20 ft.
11 ft.	22 ft.
12 ft.	24 ft.
13 ft.	26 ft.
14 ft.	28 ft.
15 ft.	30 ft.

After 15 ft. Max. Range
No Greater than 30 ft.

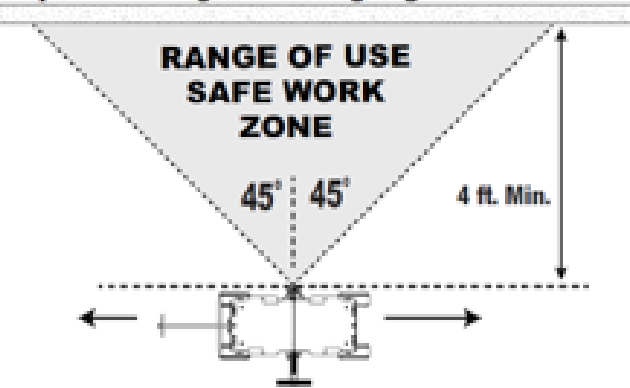
Equipment Standardization



Fail Safely – Key Components



Unprotected Edge or Leading Edge - 30 ft. Max.



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Position the Penetrator at the Edge of the Work Zone.

Range of Use Chart

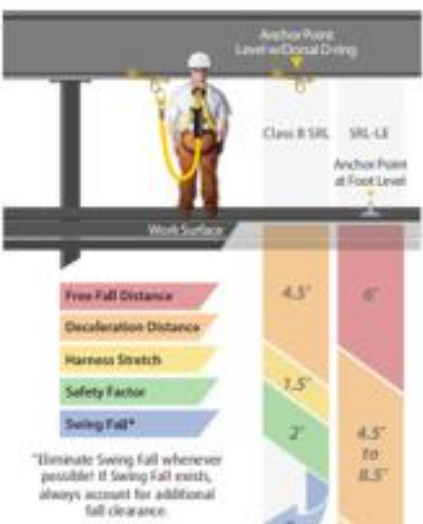
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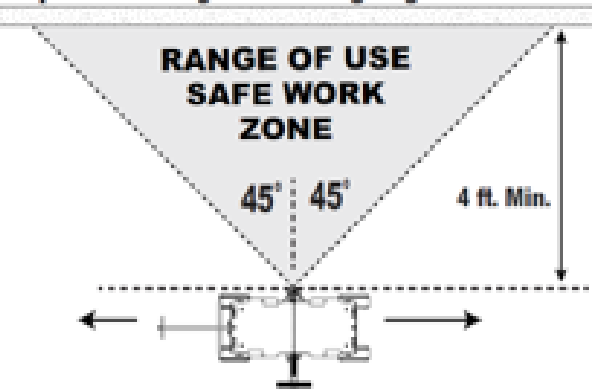
Emergency Response Procedure	Comments
REMAIN CALM. Notify Emergency Contact	Note :- Emergency will be called and the team may implement alternative rescue options in accordance with Client & Local Emergency Departments. Please detail these actions below and follow directions accordingly.
Examine the situation closely and identify any further hazards that could arise. Isolate the area. Undertake Medical Assessment	
If the path to the work area below is clear from obstruction and it is safe to do so use the remote controls on the work platform to lower the basket and the injured worker to the ground. If the fallen worker is injured ensure that another employee is available to assist.	
When using the remotes is not possible or unsafe bring another AWP to the incident site and position the AWP so that it can reach the fallen worker.	

Equipment Standardization





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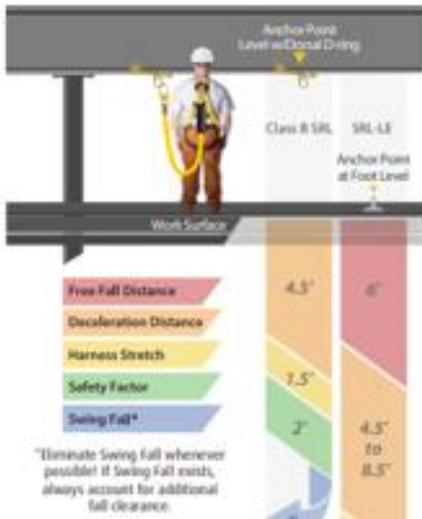
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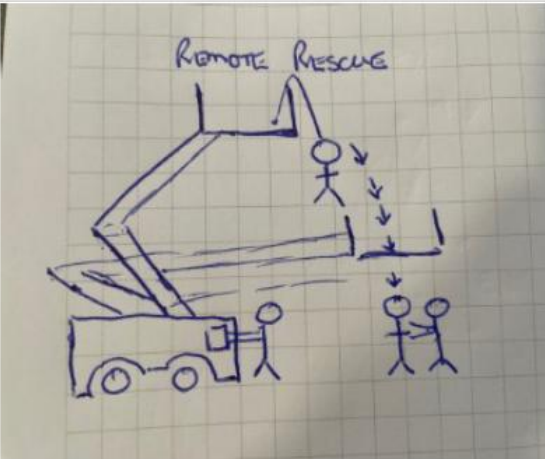
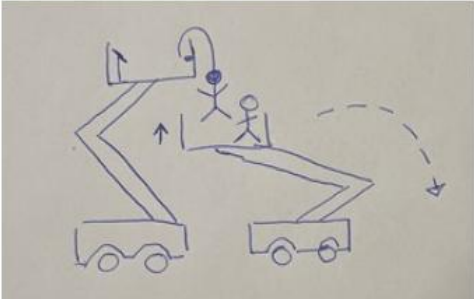
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NILES - CTH - Work Safety Observation

Work Safety Observation (Check That Observed) *

Pick one area from the DropDown List to Observe or Interact

Emergency Protocols

Emergency Protocols *

This is a good one for personnel interaction with the crew.

- Can the workers direct you to the Eye Wash Station, Safety Shower, Take Shelter Locations and Evacuation Route.
- Can they tell you the emergency signals / tones
- Can the tell you the emergency number to phone in case of an emergency.
- Do they know and understand the emergency / rescue plan
- Ask them if they have reviewed the daily engagement today.
- What should they do if they recognize a new hazard for the first time.

Select

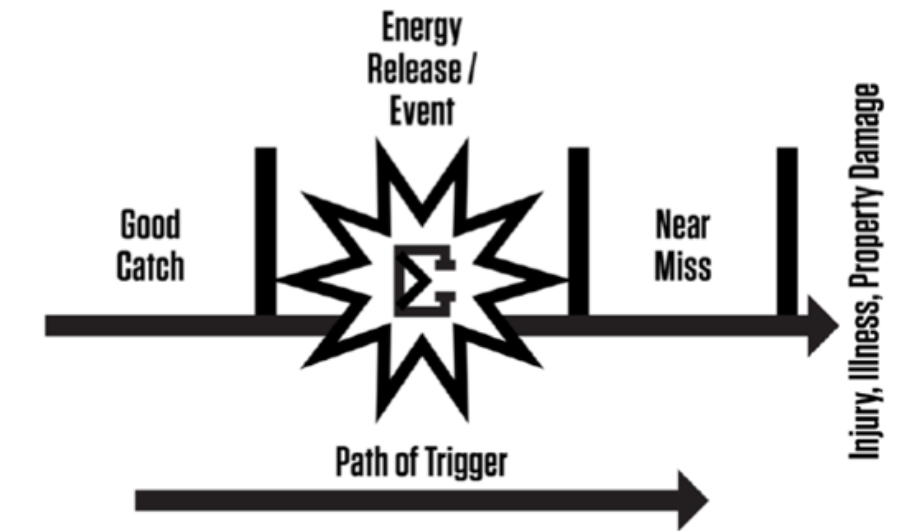





Stop When Unsure – Key Components



Stop When Unsure – Key Components





NIC - CTH - Good Catch

Thanks for taking the time to report a good catch.

Division *

Date *

Person Who Found "The Good Catch" *

Good Catch *

What did you see that was wrong

What could have happened? *

Steps Taken To Address At The Time? *

What we need to do to prevent it happening again? *

Please upload photos to support the good catch

Photos are really important. Before and after preferably as we can incorporate this into future training and reporting

PSYCHOLOGICAL SAFETY & NO FEAR



CTH

CARE. TRUST. HELP.

Don't start any work or behavior you deem unsafe to yourself or your team.



*You will **never** be penalized for delaying the start of work in unsafe conditions and speaking up about hazards and injuries.*



Stop Work Authority

Stop any work or behavior you deem unsafe to yourself or your coworkers.



*You will **never** be penalized for stopping unsafe work or speaking up about hazards and injuries.*



Questions ?

James Hall
Director of Safety
jameshall@nilesindustrial.com
(810) 691-1956



Niles Industrial Coatings